

PRICE INFORMATION PROVIDED BY CREMATORIUM OPERATORS

The Funerals Market Investigation Order 2021 requires funeral directors to display specific price information provided by crematorium operators to make it easier for customers to access up-to-date information and to help increase customers' awareness of the total cost of the services they may require.

To comply with the terms of the Order, you need to display 'price information provided by crematorium operators' on your website, or if you do not have a website, on any other online channels or platforms where you market your business by **16th September 2021**.

To support you to meet these requirements, please provide your crematoria information by completing the template below. Should local crematoria vary between branches, please complete a separate template for each branch.

Branch name	Hawden & Burgess Family Funeral Directors Ltd.
Branch address	43 Knights Road Hoo Rochester Kent ME3 9DT.

CREMATORIUM NAME	Thames View.	
Crematorium address	Gravesend Road, Shorne Gravesend Kent. DA12 3JH.	
Standard fee attended service	£795.00.	
Weekday service [please enter time of service] (e.g. 8:10am & 8:30am) 09.00 & 09.30	[Please enter service duration] <i>(including time permitted for mourners to gather and leave crematorium)</i> (e.g. 25 minutes)	£570.00. 20 Mins.
Weekday service [please enter time of service/ not offered] 10.00 - 16.00. (4pm) Large Chapel. 10.30 - 15.30. (3.30pm) Small Chapel	[Please enter service duration] <i>(including time permitted for mourners to gather and leave crematorium)</i>	£795.00 60 Mins.
Saturday service [please enter time of service/ not offered] 09.00 - 12.00. (X1 Coffin).	[Please enter service duration] <i>(including time permitted for mourners to gather and leave crematorium)</i>	£1,050.00.
Sunday service [please enter time of service /not offered] 09.00 - 12.00. (X1 Coffin).	[Please enter service duration] <i>(including time permitted for mourners to gather and leave crematorium)</i>	£1,200.00
Charge for exceeding permitted time	£350.00 (Managers Discretion).	
Charge for late arrival/departure of cortege		
Reduced fee attended service	[Not offered]	
Weekday service. .	[Please enter service duration] <i>(including time permitted for mourners to gather and leave crematorium)</i> (e.g. 25 minutes)	N/A.
Weekday service not offered.	[Please enter service duration] <i>(including time permitted for mourners to gather and leave crematorium)</i>	N/A.
Saturday service not offered.	[Please enter service duration] <i>(including time permitted for mourners to gather and leave crematorium)</i>	N/A.